

# STATE OF TENNESSEE DEPARTMENT OF EDUCATION

## REQUEST FOR PROPOSALS FOR

### TENNESSEE TEACHER RECRUITMENT CAMPAIGN

RFP NUMBER: 331.01-002

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### 1 INTRODUCTION

### 1.1 Statement of Purpose

The State of Tennessee, Department of Education, hereinafter referred to as the State, has issued this Request for Proposals (RFP) to define the State's minimum service requirements; solicit proposals; detail proposal requirements; and, outline the State's process for evaluating proposals and selecting the contractor.

Through this RFP, the State seeks to buy the best services at the most favorable, competitive prices and to give ALL qualified businesses, including those that are owned by minorities, women, persons with a disability, and small business enterprises, opportunity to do business with the state as contractors and sub-contractors.

The State intends to secure a contract for a comprehensive teacher recruitment campaign that includes:

- 1. policy review
- 2. alternative licensure development
- 3. recruitment and marketing
- 4. retention and support
- 5. web-based job clearinghouse system development the vendor must have two years experience in delivering secure web-based solutions similar to the one being requested.
- 6. transition services

The State is seeking proposals from organizations with experience in recruiting, selecting, processing and training non-traditional candidates to become public school teachers in Tennessee.

### 1.2 Scope of Service, Contract Period, and Required Terms and Conditions

The RFP Attachment 6.1, Pro Forma Contract details the State's required:

- Scope of Services and Deliverables in Section A;
- Contract Period in Section B;
- Payment Terms in Section C;
- Standard Terms and Conditions in Section D; and,
- Special Terms and Conditions in Section E.

The *pro forma* contract substantially represents the contract document that the proposer selected by the State MUST agree to and sign.

### 1.3 Nondiscrimination

No person shall be excluded from participation in, be denied benefits of, be discriminated against in the admission or access to, or be discriminated against in treatment or employment in the State's contracted programs or activities on the grounds of disability, age, race, color, religion, sex, national origin, or any other classification protected by federal or Tennessee State Constitutional or statutory law; nor shall they be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of contracts with the State or in the employment practices of the State's contractors. Accordingly, all vendors entering into contracts with the State shall, upon request, be required to show proof of such nondiscrimination and to post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

The State has designated the following to coordinate compliance with the nondiscrimination requirements of the State of Tennessee, Title VI of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990, and applicable federal regulations.

Dr. May Alice Ridley, Director of Office of Civil Rights Tennessee Department of Education 7<sup>th</sup> Floor Andrew Johnson Tower 710 James Robertson Parkway Nashville, TN 37243 Phone: (615) 532-4982

### 1.4 Assistance to Proposers With a Disability

A Proposer with a disability may receive accommodation regarding the means of communicating this RFP and participating in this RFP process. A Proposer with a disability should contact the RFP Coordinator to request reasonable accommodation no later than the Disability Accommodation Request Deadline detailed in the RFP Section 2, Schedule of Events.

### 1.5 RFP Communications

1.5.1 All communications regarding this RFP should be in writing and <u>must</u> be directed to the following RFP Coordinator, the State of Tennessee's only point of contact for this RFP.

Michael Timme, RFP Coordinator Tennessee Department of Education Office of Fiscal Services 6<sup>th</sup> Floor, Andrew Johnson Tower 710 James Robertson Parkway Nashville, TN 37243 Email: Michael.Timme@state.tn.us

Phone: (615) 532-8539 Fax: (615) 741-6793

NOTICE: Unauthorized contact regarding this RFP with other employees or officials of the State of Tennessee may result in disqualification from this procurement.

1.5.2 The State has assigned the following RFP identification number that must be referenced in all communications regarding the RFP:

RFP-331.01-002

- 1.5.3 Any oral communications shall be considered unofficial and non-binding with regard to this RFP.
- 1.5.4 Each Proposer shall assume the risk of the method of dispatching any communication or proposal to the State. The State assumes no responsibility for delays or delivery failures resulting from the method of dispatch. Actual or electronic "postmarking" of a communication or proposal to the State by a deadline date shall not substitute for actual receipt of a communication or proposal by the State.
- 1.5.5 The RFP Coordinator <u>must</u> receive all written comments, including questions and requests for clarification, no later than the Written Comments Deadline detailed in the RFP Section 2, Schedule of Events.
- 1.5.6 The State reserves the right to determine, at its sole discretion, the appropriate and adequate responses to written comments, questions, and requests for clarification. The State's official responses and other official communications pursuant to this RFP shall constitute an amendment of this RFP.
- 1.5.7 The State will convey all official responses and communications pursuant to this RFP to the potential proposers from whom the State has received a Notice of Intent to Propose.
- 1.5.8 Only the State's official, written responses and communications shall be considered binding with regard to this RFP.

- 1.5.9 The State reserves the right to determine, at its sole discretion, the method of conveying official responses and communications pursuant to this RFP (e.g., written, facsimile, electronic mail, or Internet posting).
- 1.5.10 Any data or factual information provided by the State, in this RFP or an official response or communication, shall be deemed for informational purposes only, and if a Proposer relies on such data or factual information, the Proposer should either: (1) independently verify the information; or, (2) obtain the State's written consent to rely thereon.

### 1.6 Notice of Intent to Propose

Each potential proposer should submit a Notice of Intent to Propose to the RFP Coordinator by the deadline detailed in the RFP Section 2, Schedule of Events. The notice should include:

- Proposer's name
- name and title of a contact person
- address, telephone number, and facsimile number of the contact person

The State will furnish, to those who submit a letter of intent to propose, selected information detailed in Attachment 6.0 of the RFP. This information is also available at the Pre-Proposal Conference and upon request.

NOTICE: A Notice of Intent to Propose creates no obligation and is not a prerequisite for making a proposal, however, it is necessary to ensure receipt of RFP amendments and other communications regarding the RFP (refer to RFP Sections 1.5, et seq., above).

### 1.7 Proposal Deadline

Proposals must be submitted no later than the Proposal Deadline time and date detailed in the RFP Section 2, Schedule of Events. A proposal must respond to the written RFP and any RFP exhibits, attachments, or amendments. A late proposal shall not be accepted, and a Proposer's failure to submit a proposal before the deadline shall cause the proposal to be disqualified.

### 1.8 Pre-Proposal Conference

A Pre-Proposal Conference will be held at the time and date detailed in the RFP Section 2, Schedule of Events. The purpose of the conference is to discuss the RFP scope of services. While questions will be entertained, the response to any question at the Pre-Proposal Conference shall be considered tentative and non-binding with regard to this RFP. Questions concerning the RFP should be submitted in writing prior to the Written Comments Deadline date detailed in the RFP Section 2, Schedule of Events. To ensure accurate, consistent responses to all known potential Proposers, the official response to questions will be issued by the State as described in RFP Sections 1.5, *et seq.*, above and on the date detailed in the RFP Section 2, Schedule of Events.

Pre-Proposal Conference attendance is <u>not</u> mandatory, and each potential Proposer may be limited to a maximum number of attendees depending upon overall attendance and space limitations. The conference will be held at:

Andrew Johnson Tower 710 James Robertson Parkway 1<sup>st</sup> Floor Conference Room (First room to the left as you enter the building) Nashville, TN 37243

### 2 RFP SCHEDULE OF EVENTS

The following Schedule of Events represents the State's best estimate of the schedule that will be followed. Unless otherwise specified, the time of day for the following events will be between 8:00 a.m. and 4:30 p.m., Central Time.

### RFP SCHEDULE OF EVENTS

NOTICE: The State reserves the right, at its sole discretion, to adjust this schedule as it deems necessary. The State will communicate any adjustment to the Schedule of Events to the potential proposers from whom the State has received a Notice of Intent to Propose.

EVENT	TIME	DATE ( <u>all</u> dates are state business days)
State Issues RFP		9-8-04
2. Disability Accommodation Request Deadline		9-15-04
3. Pre-proposal Conference	2:00 p.m.	9-17-04
4. Notice of Intent to Propose Deadline		9-21-04
5. Written Comments Deadline		9-24-04
6. State Responds to Written Comments		10-4-04
7. Proposal Deadline	2:00 p.m.	10-11-04
State Completes Technical Proposal Evaluations		10-18-04
State Opens Cost Proposals and Calculates Scores	9:00 a.m.	10-19-04
State Issues Evaluation Notice <u>and</u> Opens RFP Files for Public Inspection	9:00 a.m.	10-20-04
11. Contract Signing		11-1-04
12. Contract Signature Deadline		11-8-04
13. Contract Start Date		11-10-04

### 3 PROPOSAL REQUIREMENTS

Each Proposer must submit a proposal in response to this RFP with the most favorable terms that the Proposer can offer. There will be no best and final offer procedure.

### 3.1 Proposal Form and Delivery

- 3.1.1 Each response to this RFP must consist of a Technical Proposal and a Cost Proposal (as described below).
- 3.1.2 Each Proposer must submit one (1) original and Six (6) copies of the Technical Proposal to the State in a sealed package that is clearly marked:
  - "Technical Proposal in Response to RFP- 331.01-002 -- Do Not Open"
- 3.1.3 Each Proposer must submit one (1) Cost Proposal to the State in a <u>separate</u>, <u>sealed</u> package that is clearly marked:
  - "Cost Proposal in Response to RFP- 331.01-002 -- Do Not Open"
- 3.1.4 If a Proposer encloses the separately sealed proposals (as detailed above) in a larger package for mailing, the Proposer must clearly mark the outermost package:
  - "Contains Separately Sealed Technical and Cost Proposals for RFP- 331.01-002"
- 3.1.5 The State must receive all proposals in response to this RFP, at the following address, no later than the Proposal Deadline time and date detailed in the RFP Section 2, Schedule of Events.

Tennessee Department of Education Attn: Michael Timme, RFP Coordinator Office of Fiscal Services Andrew Johnson Tower, 6<sup>th</sup> Floor 710 James Robertson Parkway Nashville, TN 37243-0375

3.1.6 A Proposer may not deliver a proposal orally or by any means of electronic transmission.

### 3.2 Technical Proposal

3.2.1 The RFP Attachment 6.3, Technical Proposal and Evaluation Guide details specific requirements for making a Technical Proposal in response to this RFP. This guide includes mandatory and general requirements as well as technical queries requiring a written response.

NOTICE: No pricing information shall be included in the Technical Proposal. Inclusion of Cost Proposal amounts in the Technical Proposal shall make the proposal non-responsive and the State shall reject it.

- 3.2.2 Each Proposer must use the Technical Proposal and Evaluation Guide to organize, reference, and draft the Technical Proposal. Each Proposer should duplicate the Technical Proposal and Evaluation Guide and use it as a table of contents covering the Technical Proposal (adding proposal page numbers as appropriate).
- 3.2.3 Each proposal should be economically prepared, with emphasis on completeness and clarity of content. A proposal, as well as any reference material presented, must be written in English and must be written on standard 8 1/2" x 11" paper (although foldouts containing charts, spreadsheets, and oversize exhibits are permissible). All proposal pages must be numbered.
- 3.2.4 All information included in a Technical Proposal should be relevant to a specific requirement detailed in the Technical Proposal and Evaluation Guide. All information must be incorporated into a response

to a specific requirement and clearly referenced. Any information not meeting these criteria will be deemed extraneous and will in no way contribute to the evaluation process.

- 3.2.5 The State may determine a proposal to be non-responsive and reject it if the Proposer fails to organize and properly reference the Technical Proposal as required by this RFP and the Technical Proposal and Evaluation Guide.
- 3.2.6 The State may determine a proposal to be non-responsive and reject it if the Technical Proposal document fails to appropriately address/meet all of the requirements detailed in the Technical Proposal and Evaluation Guide.

### 3.3 Cost Proposal

- 3.3.1 The Cost Proposal <u>must</u> be submitted to the State in a <u>sealed</u> package separate from the Technical proposal.
- 3.3.2 Each Cost Proposal <u>must</u> be recorded on an exact duplicate of the RFP Attachment 6.4, Cost Proposal and Evaluation Guide.
- 3.3.3 <u>Each Proposer shall ONLY record the proposed cost exactly as required by the Cost Proposal and Evaluation Guide and shall NOT record any other rates, amounts, or information.</u>
- 3.3.4 The proposed cost shall incorporate <u>all</u> costs for services under the contract for the total contract period.
- 3.3.5 The Proposer must sign and date the Cost Proposal.
- 3.3.6 If a Proposer fails to submit a Cost Proposal as required, the State shall determine the proposal to be non-responsive and reject it.

### 4 GENERAL REQUIREMENTS & CONTRACTING INFORMATION

### 4.1 Proposer Required Review and Waiver of Objections

Each Proposer must carefully review this RFP and all attachments, including but not limited to the *pro forma* contract, for comments, questions, defects, objections, or any other matter requiring clarification or correction (collectively called "comments"). Comments concerning RFP objections must be made in writing and received by the State no later than the Written Comments Deadline detailed in the RFP Section 2, Schedule of Events. This will allow issuance of any necessary amendments and help prevent the opening of defective proposals upon which contract award could not be made.

Protests based on any objection shall be considered waived and invalid if these comments/objections have not been brought to the attention of the State, in writing, by the Written Comments Deadline.

### 4.2 RFP Amendment and Cancellation

The State reserves the unilateral right to amend this RFP in writing at any time. If an RFP amendment is issued, the State will convey such amendment to the potential proposers who submitted a Notice of Intent to Propose. Each proposal must respond to the final written RFP and any exhibits, attachments, and amendments.

The State of Tennessee reserves the right, at its sole discretion, to cancel and reissue this RFP or to cancel this RFP in its entirety in accordance with applicable laws and regulations.

### 4.3 Proposal Prohibitions and Right of Rejection

- 4.3.1 The State of Tennessee reserves the right, at its sole discretion, to reject any and all proposals in accordance with applicable laws and regulations.
- 4.3.2 Each proposal must comply with all of the terms of this RFP and all applicable State laws and regulations. The State may reject any proposal that does not comply with all of the terms, conditions, and performance requirements of this RFP. The State may consider any proposal that does not meet the requirements of this RFP to be non-responsive, and the State may reject such a proposal.
- 4.3.3 A proposal of alternate services (*i.e.*, a proposal that offers services different from those requested by this RFP) shall be considered non-responsive and rejected.
- 4.3.4 A Proposer may not restrict the rights of the State or otherwise qualify a proposal. The State may determine such a proposal to be a non-responsive counteroffer, and the proposal may be rejected.
- 4.3.5 A Proposer may not submit the Proposer's own contract terms and conditions in a response to this RFP. If a proposal contains such terms and conditions, the State may determine, at its sole discretion, the proposal to be a non-responsive counteroffer, and the proposal may be rejected.
- 4.3.6 A Proposer shall not submit more than one proposal. Submitting more than one proposal shall result in the disqualification of the Proposer.
- 4.3.7 A Proposer shall not submit multiple proposals in different forms. This prohibited action shall be defined as a Proposer submitting one proposal as a prime contractor and permitting a second Proposer to submit another proposal with the first Proposer offered as a subcontractor. This restriction does not prohibit different Proposers from offering the same subcontractor as a part of their proposals, provided that the subcontractor does not also submit a proposal as a prime contractor. Submitting multiple proposals in different forms may result in the disqualification of all Proposers knowingly involved.
- 4.3.8 The State shall reject a proposal if the Cost Proposal was not arrived at independently without collusion, consultation, communication, or agreement as to any matter relating to such prices with any

other Proposer. Regardless of the time of detection, the State shall consider any of the foregoing prohibited actions to be grounds for proposal rejection or contract termination.

- 4.3.9 The State shall <u>not</u> contract with or consider a proposal from:
- 4.3.9.1 an individual who is, or within the past six months has been, an employee or official of the State of Tennessee;
- 4.3.9.2 a company, corporation, or any other contracting entity in which an ownership of two percent (2%) or more is held by an individual who is, or within the past six months has been, an employee or official of the State of Tennessee (this shall not apply either to financial interests that have been placed into a "blind trust" arrangement pursuant to which the employee does not have knowledge of the retention or disposition of such interests or to the ownership of publicly traded stocks or bonds where such ownership constitutes less than 2% of the total outstanding amount of the stocks or bonds of the issuing entity);
- 4.3.9.3 a company, corporation, or any other contracting entity which employs an individual who is, or within the past six months has been, an employee or official of the State of Tennessee in a position that would allow the direct or indirect use or disclosure of information, which was obtained through or in connection with his or her employment and not made available to the general public, for the purpose of furthering the private interest or personal profit of any person; or,
- 4.3.9.4 any individual, company, or other entity involved in assisting the State in the development, formulation, or drafting of this RFP or its scope of services shall be considered to have been given information that would afford an unfair advantage over other Proposers, and such individual, company, or other entity may not submit a proposal in response to this RFP.
- 4.3.9.5 For the purposes of applying the requirements of RFP subsection 4.3.9, *et. seq.*, an individual shall be deemed an employee or official of the State of Tennessee until such time as all compensation for salary, termination pay, and annual leave has been paid.
- 4.3.10 The State reserves the right, at its sole discretion, to waive a proposal's variances from full compliance with this RFP. If the State waives minor variances in a proposal, such waiver shall not modify the RFP requirements or excuse the Proposer from full compliance with such. Notwithstanding any minor variance, the State may hold any Proposer to strict compliance with this RFP.

### 4.4 Incorrect Proposal Information

If the State determines that a Proposer has provided, for consideration in this RFP process or subsequent contract negotiations, incorrect information that the Proposer knew or should have known was materially incorrect, that proposal shall be determined non-responsive and shall be rejected.

### 4.5 Proposal of Additional Services

If a proposal offers services in addition to those required by and described in this RFP, the additional services may be added to the contract before contract signing at the sole discretion of the State. Notwithstanding the foregoing, a Proposer shall not propose any additional cost amount(s) or rate(s) for additional services.

NOTICE: The Proposer's Cost Proposal shall record only the proposed cost as required in this RFP and shall not record any other rates, amounts, or information. If a Proposer fails to submit a Cost Proposal as required, the State shall determine the proposal to be non-responsive and shall reject the proposal.

### 4.6 Assignment and Subcontracting

4.6.1 The Proposer awarded a contract pursuant to this RFP may not subcontract, transfer, or assign any portion of the contract without the State's prior, written approval.

- 4.6.2 A subcontractor may <u>only</u> be substituted for a proposed subcontractor at the discretion of the State and with the State's prior, written approval.
- 4.6.3 At its sole discretion, the State reserves the right to refuse approval of any subcontract, transfer, or assignment.
- 4.6.4 Notwithstanding State approval of each subcontractor, the Proposer, if awarded a contract pursuant to this RFP, shall be the prime contractor and shall be responsible for all work performed.

### 4.7 Right to Refuse Personnel

At its sole discretion, the State reserves the right to refuse any personnel, of the prime contractor or a subcontractor, for use in the performance of a contract pursuant to this RFP.

### 4.8 Insurance

The State may require the apparent successful Proposer to provide proof of adequate worker's compensation and public liability insurance coverage before entering into a contract. Additionally, the State may require, at its sole discretion, the apparent successful Proposer to provide proof of adequate professional malpractice liability or other forms of insurance. Failure to provide evidence of such insurance coverage is a material breach and grounds for termination of the contract negotiations. Any insurance required by the State shall be in form and substance acceptable to the State.

### 4.9 Licensure

Before a contract pursuant to this RFP is signed, the apparent successful Proposer must hold all necessary, applicable business and professional licenses. The State may require any or all Proposers to submit evidence of proper licensure.

### 4.10 Service Location and Work Space

The service pursuant to this RFP is to be performed, completed, managed, and delivered as detailed in the RFP Attachment 6.1, *Pro Forma* Contract. Work space on the State's premises may be available for contractor use in accordance with the *pro forma* contract or at the State's discretion. Any work performed on the State's premises shall be completed during the State's standard business hours.

### 4.11 Proposal Withdrawal

A Proposer may withdraw a submitted proposal at any time up to the Proposal Deadline time and date detailed in the RFP Section 2, Schedule of Events. To do so, a proposer must submit a written request, signed by a Proposer's authorized representative to withdraw a proposal. After withdrawing a previously submitted proposal, a Proposer may submit another proposal at any time up to the Proposal Deadline.

### 4.12 Proposal Errors and Amendments

Each Proposer is liable for all proposal errors or omissions. A Proposer will not be allowed to alter or amend proposal documents after the Proposal Deadline time and date detailed in the RFP Section 2, Schedule of Events unless such is formally requested, in writing, by the State.

### 4.13 Proposal Preparation Costs

The State will not pay any costs associated with the preparation, submittal, or presentation of any proposal.

### 4.14 Disclosure of Proposal Contents

Each proposal and all materials submitted to the State in response to this RFP shall become the property of the State of Tennessee. Selection or rejection of a proposal does not affect this right. All proposal information, including detailed price and cost information, shall be held in confidence during the evaluation process. Notwithstanding, a list of actual proposers submitting timely proposals may be available to the public, upon request, directly after technical proposals are opened by the state.

Upon the completion of the evaluation of proposals, indicated by public release of an Evaluation Notice, the proposals and associated materials shall be open for review by the public in accordance with *Tennessee Code Annotated*, Section 10-7-504(a)(7). By submitting a proposal, the Proposer acknowledges and accepts that the full proposal contents and associated documents shall become open to public inspection.

### 4.15 Contractor Registration

All service contractors with state of Tennessee contracts must be registered through the Department of Finance and Administration's Service Provider Registry prior to contract approval. However, registration with the state is <u>not</u> required to make a proposal (any unregistered service provider must simply register as required prior to the final contract approval). Refer to the following Internet URL for more information about the Service Provider Registry and to register "on-line."

### www.state.tn.us/finance/rds/ocr/sprs.html

### 4.16 Contract Approval

The RFP and the contractor selection processes do not obligate the State and do not create rights, interests, or claims of entitlement in either the Proposer with the apparent best-evaluated proposal or any other Proposer. Contract award and State obligations pursuant thereto shall commence only after the contract is signed by the Contractor and the head of the procuring state agency and after the contract is approved and signed by all other State officials as required by State laws and regulations.

### 4.17 Contract Payments

All contract payments shall be made in accordance with the contract's Payment Terms and Conditions provisions (refer to RFP Attachment 6.1, *Pro Forma* Contract, Section C). No payment shall be made until the contract is approved as required by State laws and regulations. Under no conditions shall the State be liable for payment of any type associated with the contract or responsible for any work done by the Contractor, even work done in good faith and even if the Contractor is orally directed to proceed with the delivery of services, if it occurs before contract approval by State officials as required by applicable statutes and rules of the State of Tennessee or before the contract start date or after the contract end date specified by the contract.

### 4.18 Contractor Performance

The Contractor shall be responsible for the completion of all work set out in the contract. All work is subject to inspection, evaluation, and acceptance by the State. The State may employ all reasonable means to ensure that the work is progressing and being performed in compliance with the contract. At reasonable times, the State may inspect those areas of the Contractor's place of business that are related to the performance of the contract. If the State requires such an inspection, the Contractor shall provide reasonable access and assistance.

### 4.19 Contract Amendment

During the course of this contract, the State may request the Contractor to perform additional work for which the Contractor would be compensated. That work shall be within the general scope of this RFP. In such instances, the State shall provide the Contractor a written description of the additional work, and the Contractor shall submit a time schedule for accomplishing the additional work and a price for the additional work based on the rates included in the Contractor's proposal to this RFP. If the State and the Contractor reach an agreement regarding the work and associated compensation, such

agreement shall be effected by means of a contract amendment. Any such amendment requiring additional work must be mutually agreed upon by the parties and signed by the Contractor and the head of the procuring state agency and must be approved by other State officials as required by State laws and regulations. The Contractor shall not commence additional work until the State has issued a written contract amendment and secured all required approvals.

### 4.20 Severability

If any provision of this RFP is declared by a court to be illegal or in conflict with any law, said decision shall not affect the validity of the remaining RFP terms and provisions, and the rights and obligations of the State and Proposers shall be construed and enforced as if the RFP did not contain the particular provision held to be invalid.

### 5 PROPOSAL EVALUATION & CONTRACT AWARD

### 5.1 Evaluation Categories and Maximum Points

The State will consider qualifications and experience, technical approach, and cost in the evaluation of proposals. The maximum points that shall be awarded for each of these categories are detailed below.

CATEGORIES	MAXIMUM POINTS POSSIBLE
General Proposer Qualifications and Experience	40
Technical Approach	30
Cost Proposal	30

### 5.2 Evaluation Process

The proposal evaluation process is designed to award the contract not necessarily to the Proposer of least cost, but rather to the Proposer with the best combination of attributes based upon the evaluation criteria.

- 5.2.1 The RFP Coordinator will use the RFP Attachment 6.3, Technical Proposal and Evaluation Guide to manage the Technical Proposal Evaluation and maintain evaluation records.
- 5.2.1.1 The RFP Coordinator will review each Technical Proposal to determine compliance with mandatory requirements (refer to RFP Attachment 6.3, Technical Proposal and Evaluation Guide, Technical Proposal Section A). If the RFP Coordinator determines that a proposal may have failed to meet one or more of the mandatory requirements, the Proposal Evaluation Team will review the proposal and document its determination of whether: (1) the proposal meets requirements for further evaluation; (2) the State will request clarifications or corrections; or, (3) the State will determine the proposal non-responsive to the RFP and reject it.
- 5.2.1.2 A Proposal Evaluation Team, made up of three or more State employees, will evaluate each Technical Proposal that appears responsive to the RFP.
- 5.2.1.3 Each Proposal Evaluation Team member will independently, evaluate each proposal against the evaluation criteria in this RFP, rather than against other proposals, and will score each in accordance with the RFP Attachment 6.3, Technical Proposal and Evaluation Guide.
- 5.2.1.4 The State reserves the right, at its sole discretion, to request Proposer clarification of a Technical Proposal or to conduct clarification discussions with any or all Proposers. Any such clarification or discussion shall be limited to specific sections of the proposal identified by the State. The subject Proposer shall put any resulting clarification in writing as may be required by the State.
- 5.2.2 After Technical Proposal evaluations are completed, the RFP Coordinator will open the Cost Proposals and use the RFP Attachment 6.4, Cost Proposal and Evaluation Guide to calculate and document the Cost Proposal scores.
- 5.2.3 For each responsive proposal, the RFP Coordinator will add the average Technical Proposal score to the Cost Proposal score (refer to RFP Attachment 6.5, Proposal Score Summary Matrix).

### 5.3 Contract Award Process

5.3.1 The RFP Coordinator will forward the results of the proposal evaluation process to the head of the procuring agency who will consider the proposal evaluation process results and all pertinent information available to make a determination about the contract award. The State reserves the right to make an award without further discussion of any proposal.

Notwithstanding the foregoing, to effect a contract award to a proposer other than the one receiving the highest evaluation score, the head of the procuring agency must provide written justification for such an award and obtain the written approval of the Commissioner of Finance and Administration and the Comptroller of the Treasury.

5.3.2 After the agency head's determination, the State will issue an Evaluation Notice to identify the apparent best-evaluated proposal on the Evaluation Notice date detailed in the RFP Section 2, Schedule of Events.

NOTICE: The Evaluation Notice shall not create rights, interests, or claims of entitlement in either the Proposer with apparent best-evaluated proposal or any other Proposer.

- 5.3.3 The State will also make the RFP files available for public inspection on the Evaluation Notice date detailed in the RFP Section 2, Schedule of Events.
- 5.3.4 The Proposer with the apparent best-evaluated proposal <u>must</u> agree to and sign a contract with the State which shall be substantially the same as the RFP Attachment 6.1, *Pro Forma* Contract.

However, the State reserves the right, at its sole discretion, to add terms and conditions or to revise *pro forma* contract requirements in the State's best interests subsequent to this RFP process. No such terms and conditions or revision of contract requirements shall materially affect the basis of proposal evaluations or negatively impact the competitive nature of the RFP process.

- 5.3.5 The Proposer with the apparent best-evaluated proposal must sign and return the contract drawn by the State pursuant to this RFP no later than the Contract Signature Deadline date detailed in the RFP Section 2, Schedule of Events. If the Proposer fails to provide the signed contract by the deadline, the State may determine that the Proposer is non-responsive to the terms of this RFP and reject the proposal.
- 5.3.6 If the State determines that the apparent best-evaluated proposal is non-responsive and rejects the proposal after opening Cost Proposals, the RFP Coordinator will re-calculate scores for each responsive Cost Proposal to determine the new, apparent best-evaluated proposal.

### **ATTACHMENT 6.0**

The State will furnish, to those who submit a letter of intent to propose, the following selected information. This information is also available at the pre-proposal conference and upon request. Contact the RFP Coordinator listed in RFP section 1.5.1. for available state resources.

### I. Policy Review Available State Resources:

Tennessee Code Annotated (sections pertaining to licensure), State Board Rules and Regulations (regarding licensure), current alternative licensure options, legal counsel

### II. Alternative License Development Available State Resources:

Department of Education – Office of Teacher Licensing, Tennessee's current Alternative Licenses (A, C, E), *Teach Tennessee* Transition to Teaching Grant, Tennessee Board of Regents Online Degree Program (RODP), Tennessee Teacher Licensure Standards and Induction Guidelines.

### III. Recruitment and Marketing Available State Resources:

Department of Labor (Workforce Development), *Teach Tennessee* Transition to Teaching Grant, State Employees Discount for College Tuition, Troops to Teachers, Minority Recruitment, Tennessee Student Assistance Corporation, BASE-TN (Special Education Recruitment), Channel Two (multi-year contract for Teacher recruitment), Hope Scholarship, Tennessee Education Association's Future Teachers of America (FTA), Governor's Study Partner Program (students as trained tutors), Department of Education Communications Office, Web-Based Job Placement System (Tennessee.gov)

### IV. Retention and Support Available State Resources:

State Board of Education Guidelines for Mentoring, New Teacher Center at the University of Memphis (NTC Induction and Mentoring Program)

### V. Web-Based Application System Available State Resources:

Teach in Tennessee – state web-based database <a href="http://www.k12.tn.us/base-tn/">http://www.k12.tn.us/base-tn/</a>, the Department of Education is currently operating with Oracle relational database management program (RDMS), Department of Education Communication Office, Division of Information Infrastructure and Support

### **ATTACHMENT 6.1**

### PRO FORMA CONTRACT

The *pro forma* contract detailed in this attachment contains some "blanks" (signified by descriptions in capital letters) that will be completed with appropriate information in the final contract resulting from this RFP.

# CONTRACT BETWEEN THE STATE OF TENNESSEE, Department of Education AND [CONTRACTOR NAME]

This Contract, by and between the State of Tennessee, Department of Education, hereinafter referred to as the "State" and [CONTRACTOR LEGAL ENTITY NAME], hereinafter referred to as the "Contractor," is for the provision of a Tennessee Teacher Recruitment Campaign, as further defined in the "SCOPE OF SERVICES."

The Contractor is [AN INDIVIDUAL / A FOR-PROFIT CORPORATION / A NONPROFIT CORPORATION / A SPECIAL PURPOSE CORPORATION OR ASSOCIATION / A FRATERNAL OR PATRIOTIC ORGANIZATION / A PARTNERSHIP / A JOINT VENTURE / A LIMITED LIABILITY COMPANY]. The Contractor's address is:

### [ADDRESS]

The Contractor's place of incorporation or organization is [STATE OF ORGANIZATION].

- A. SCOPE OF SERVICES:
- A.1. See Attachment A
- B. CONTRACT TERM:
- B.1. <u>Contract Term.</u> This Contract shall be effective for the period commencing on November 10, 2004 and ending on December 31, 2006. The State shall have no obligation for services rendered by the Contractor which are not performed within the specified period.
- C. PAYMENT TERMS AND CONDITIONS:
- C.1. Maximum Liability. In no event shall the maximum liability of the State under this Contract exceed [WRITTEN DOLLAR AMOUNT] (\$[NUMBER AMOUNT]). The Service Rates in Section C.3 shall constitute the entire compensation due the Contractor for the Service and all of the Contractor's obligations hereunder regardless of the difficulty, materials or equipment required. The Service Rates include, but are not limited to, all applicable taxes, fees, overheads, and all other direct and indirect costs incurred or to be incurred by the Contractor.
  - The Contractor is not entitled to be paid the maximum liability for any period under the Contract or any extensions of the Contract for work not requested by the State. The maximum liability represents available funds for payment to the Contractor and does not guarantee payment of any such funds to the Contractor under this Contract unless the State requests work and the Contractor performs said work. In which case, the Contractor shall be paid in accordance with the Service Rates detailed in Section C.3. The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract.
- C.2. <u>Compensation Firm</u>. The Service Rates and the Maximum Liability of the State under this Contract are firm for the duration of the Contract and are not subject to escalation for any reason unless amended.

C.3. Payment Methodology. The Contractor shall be compensated based on the Service Rates herein for units of service authorized by the State in a total amount not to exceed the Contract Maximum Liability established in Section C.1. The Contractor's compensation shall be contingent upon the satisfactory completion of units of service or project milestones defined in Section A. The Contractor shall be compensated based on the following Service Rates:

Service Unit/Milestone Cost Item Description	Cost per Milestone
State of Tennessee Teacher Licensing Policy Review:	
Analysis and Recommendations	\$
Development of Alternative Licensure for Teachers in Tennessee:	
Process for Screening and Selection	\$
Performance Assessment	\$
Process for Individual Professional Education Plan (IPEP)	\$
Tracking System for Teacher Candidates	\$
Recruitment and Marketing for Candidates:	
Design of Marketing Campaign	\$
Implementation of Marketing Campaign	\$
Plan for Retention and Support for Alternative Route Teacher Candidates	\$
Web-Based State-Wide Access Application System:	
Deliver production ready system	\$
Implementation	\$
Transition Plan:	
Creation	\$
Implementation	\$

The Contractor shall submit invoices no more often than monthly, in form and substance acceptable to the State with all of the necessary supporting documentation, prior to any payment. Such invoices shall be submitted for completed units of service or project milestones for the amount stipulated.

- C.4. <u>Travel Compensation</u>. The Contractor shall not be compensated or reimbursed for travel, meals, or lodging.
- C.5. <u>Payment of Invoice</u>. The payment of the invoice by the State shall not prejudice the State's right to object to or question any invoice or matter in relation thereto. Such payment by the State shall neither be construed as acceptance of any part of the work or service provided nor as an approval of any of the amounts invoiced therein.

- C.6. <u>Invoice Reductions</u>. The Contractor's invoice shall be subject to reduction for amounts included in any invoice or payment theretofore made which are determined by the State, on the basis of audits conducted in accordance with the terms of this contract, not to constitute proper remuneration for compensable services.
- C.7. <u>Deductions</u>. The State reserves the right to deduct from amounts which are or shall become due and payable to the Contractor under this or any contract between the Contractor and the State of Tennessee any amounts which are or shall become due and payable to the State of Tennessee by the Contractor.
- C.8. <u>Automatic Deposits</u>. The Contractor shall complete and sign an "Authorization Agreement for Automatic Deposit (ACH Credits) Form." This form shall be provided to the Contractor by the State. Once this form has been completed and submitted to the State by the Contractor all payments to the Contractor, under this or any other contract the Contractor has with the State of Tennessee shall be made by Automated Clearing House (ACH). The Contractor shall not invoice the State for services until the Contractor has completed this form and submitted it to the State.

### D. <u>STANDARD TERMS AND CONDITIONS</u>:

- D.1. <u>Required Approvals</u>. The State is not bound by this Contract until it is approved by the appropriate State officials in accordance with applicable Tennessee State laws and regulations.
- D.2. <u>Modification and Amendment</u>. This Contract may be modified only by a written amendment executed by all parties hereto and approved by the appropriate Tennessee State officials in accordance with applicable Tennessee State laws and regulations.
- D.3. <u>Termination for Convenience</u>. The State may terminate this Contract without cause for any reason. Said termination shall not be deemed a Breach of Contract by the State. The State shall give the Contractor at least sixty 60 days written notice before the effective termination date. The Contractor shall be entitled to receive compensation for satisfactory, authorized service completed as of the termination date, but in no event shall the State be liable to the Contractor for compensation for any service which has not been rendered. Upon such termination, the Contractor shall have no right to any actual general, special, incidental, consequential, or any other damages whatsoever of any description or amount.
- D.4. <u>Termination for Cause</u>. If the Contractor fails to properly perform its obligations under this Contract in a timely or proper manner, or if the Contractor violates any terms of this Contract, the State shall have the right to immediately terminate the Contract and withhold payments in excess of fair compensation for completed services. Notwithstanding the above, the Contractor shall not be relieved of liability to the State for damages sustained by virtue of any breach of this Contract by the Contractor.
- D.5. <u>Subcontracting</u>. The Contractor shall not assign this Contract or enter into a subcontract for any of the services performed under this Contract without obtaining the prior written approval of the State. If such subcontracts are approved by the State, they shall contain, at a minimum, sections of this Contract pertaining to "Conflicts of Interest" and "Nondiscrimination" (sections D.6. and D.7.). Notwithstanding any use of approved subcontractors, the Contractor shall be the prime contractor and shall be responsible for all work performed.
- D.6. <u>Conflicts of Interest</u>. The Contractor warrants that no part of the total Contract Amount shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Contractor in connection with any work contemplated or performed relative to this Contract.
- D.7. <u>Nondiscrimination</u>. The Contractor hereby agrees, warrants, and assures that no person shall be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination in the performance of this Contract or in the employment practices of the Contractor on the grounds of disability, age, race, color, religion, sex, national origin, or any other classification protected by Federal, Tennessee State constitutional, or statutory law. The Contractor shall, upon request, show proof of such nondiscrimination and shall post in conspicuous places, available to all employees and applicants, notices of nondiscrimination.

- D.8. Records. The Contractor shall maintain documentation for all charges against the State under this Contract. The books, records, and documents of the Contractor, insofar as they relate to work performed or money received under this contract, shall be maintained for a period of three (3) full years from the date of the final payment and shall be subject to audit at any reasonable time and upon reasonable notice by the State, the Comptroller of the Treasury, or their duly appointed representatives. The financial statements shall be prepared in accordance with generally accepted accounting principles.
- D.9. <u>Monitoring</u>. The Contractor's activities conducted and records maintained pursuant to this Contract shall be subject to monitoring and evaluation by the State, the Comptroller of the Treasury, or their duly appointed representatives.
- D.10. Progress Reports. The Contractor shall submit brief, periodic, progress reports to the State as requested.
- D.11. <u>Strict Performance</u>. Failure by any party to this Contract to insist in any one or more cases upon the strict performance of any of the terms, covenants, conditions, or provisions of this Contract shall not be construed as a waiver or relinquishment of any such term, covenant, condition, or provision. No term or condition of this Contract shall be held to be waived, modified, or deleted except by a written amendment signed by the parties hereto.
- D.12. Independent Contractor. The parties hereto, in the performance of this Contract, shall not act as employees, partners, joint venturers, or associates of one another. It is expressly acknowledged by the parties hereto that such parties are independent contracting entities and that nothing in this Contract shall be construed to create an employer/employee relationship or to allow either to exercise control or direction over the manner or method by which the other transacts its business affairs or provides its usual services. The employees or agents of one party shall not be deemed or construed to be the employees or agents of the other party for any purpose whatsoever.

The Contractor, being an independent contractor and not an employee of the State, agrees to carry adequate public liability and other appropriate forms of insurance, including adequate public liability and other appropriate forms of insurance on the Contractor's employees, and to pay all applicable taxes incident to this Contract.

- D.13. State Liability. The State shall have no liability except as specifically provided in this Contract.
- D.14. <u>Force Majeure</u>. The obligations of the parties to this contract are subject to prevention by causes beyond the parties' control that could not be avoided by the exercise of due care including, but not limited to, acts of God, riots, wars, strikes, epidemics or any other similar cause.
- D.15. <u>State and Federal Compliance</u>. The Contractor shall comply with all applicable State and Federal laws and regulations in the performance of this Contract.
- D.16. Governing Law. This Contract shall be governed by and construed in accordance with the laws of the State of Tennessee. The Contractor agrees that it will be subject to the exclusive jurisdiction of the courts of the State of Tennessee in actions that may arise under this Contract. The Contractor acknowledges and agrees that any rights or claims against the State of Tennessee or its employees hereunder, and any remedies arising therefrom, shall be subject to and limited to those rights and remedies, if any, available under *Tennessee Code Annotated*, Sections 9-8-101 through 9-8-407.
- D.17. <u>Completeness</u>. This Contract is complete and contains the entire understanding between the parties relating to the subject matter contained herein, including all the terms and conditions of the parties' agreement. This Contract supersedes any and all prior understandings, representations, negotiations, and agreements between the parties relating hereto, whether written or oral.
- D.18. <u>Severability</u>. If any terms and conditions of this Contract are held to be invalid or unenforceable as a matter of law, the other terms and conditions hereof shall not be affected thereby and shall remain in full force and effect. To this end, the terms and conditions of this Contract are declared severable.

D.19. <u>Headings</u>. Section headings of this Contract are for reference purposes only and shall not be construed as part of this Contract.

### E. <u>SPECIAL TERMS AND CONDITIONS:</u>

- E.1. <u>Conflicting Terms and Conditions</u>. Should any of these special terms and conditions conflict with any other terms and conditions of this Contract, these special terms and conditions shall control.
- E.2. <u>Communications and Contacts</u>. All instructions, notices, consents, demands, or other communications required or contemplated by this Contract shall be in writing and shall be made by facsimile transmission, by overnight courier service, or by first class mail, postage prepaid, addressed to the respective party at the appropriate facsimile number or address as set forth below <u>or</u> to such other party, facsimile number, or address as may be hereafter specified by written notice.

The State:

Angelia Cannon, Executive Director, Teacher Quality Development TN Department of Education 5<sup>th</sup> Floor, Andrew Johnson Tower 710 James Robertson Parkway Nashville, TN 37243 615-532-6282 (telephone)

The Contractor:

[NAME AND TITLE OF CONTRACTOR CONTACT PERSON]
[CONTRACTOR NAME]
[ADDRESS]
[TELEPHONE NUMBER]
[FACSIMILE NUMBER]

All instructions, notices, consents, demands, or other communications shall be considered effectively given as of the day of delivery; as of the date specified for overnight courier service delivery; as of three (3)business days after the date of mailing; or on the day the facsimile transmission is received mechanically by the telefax machine at the receiving location and receipt is verbally confirmed by the sender if prior to 4:30 p.m. CST. Any communication by facsimile transmission shall also be sent by United States mail on the same date of the facsimile transmission.

- E.3. <u>Subject to Funds Availability</u>. The Contract is subject to the appropriation and availability of State and/or Federal funds. In the event that the funds are not appropriated or are otherwise unavailable, the State reserves the right to terminate the Contract upon written notice to the Contractor. Said termination shall not be deemed a breach of Contract by the State. Upon receipt of the written notice, the Contractor shall cease all work associated with the Contract. Should such an event occur, the Contractor shall be entitled to compensation for all satisfactory and authorized services completed as of the termination date. Upon such termination, the Contractor shall have no right to recover from the State any actual, general, special, incidental, consequential, or any other damages whatsoever of any description or amount.
- E.4. <u>State Ownership of Work Products</u>. The State shall have all ownership right, title, and interest, including ownership of copyright, in all work products created, designed, developed, derived, documented, installed, or delivered to the State under this Contract. The State shall have royalty-free and unlimited rights to use, disclose, reproduce, or publish, for any purpose whatsoever, all said work products. The Contractor shall furnish such information and data upon request of the State, in accordance with the Contract and applicable State law.
- E.5. <u>Printing Authorization</u>. The Contractor agrees that no publication coming within the jurisdiction of *Tennessee Code Annotated*, Section 12-7-101, *et. seq.*, shall be printed unless a printing authorization number has been obtained and affixed as required by *Tennessee Code Annotated*, Section 12-7-103 (d).
- E.6. <u>Competitive Procurements</u>. This Contract provides for reimbursement of the cost of goods, materials, supplies, equipment, or services. Such procurements shall be made on a competitive basis, where practical.

- E.7. <u>Incorporation of Additional Documents</u>. Included in this Contract by reference are the following documents:
  - a. The Contract document and its attachments
  - b. All Clarifications and addenda made to the Contractor's Proposal
  - c. The Request for Proposal and its associated amendments
  - d. Technical Specifications provided to the Contractor
  - e. The Contractor's Proposal

In the event of a discrepancy or ambiguity regarding the Contractor's duties, responsibilities, and performance under this Contract, these documents shall govern in order of precedence detailed above.

E.8. <u>Lobbying</u>. The Contractor certifies, to the best of its knowledge and belief, that:

No federally appropriated funds have been paid or will be paid, by or on behalf of the Contractor, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the making of any federal loan, and entering into any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal contract, grant, loan, or cooperative agreement.

If any funds other than federally appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this contract, grant, loan, or cooperative agreement, the Contractor shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

The Contractor shall require that the language of this certification be included in the award documents for all sub-awards at all tiers (including sub-grants, subcontracts, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients of federally appropriated funds shall certify and disclose accordingly.

- E.9. <u>Public Funding Notice</u>. All notices, informational pamphlets, press releases, research reports, signs, and similar public notices prepared and released by the Contractor relative to this Contract shall include the statement, "This project is funded under an agreement with the State of Tennessee." Any such notices by the Contractor shall be approved by the State.
- E.10. <u>Date/Time Hold Harmless</u>. As required by *Tennessee Code Annotated*, Section 12-4-118, the contractor shall hold harmless and indemnify the State of Tennessee; its officers and employees; and any agency or political subdivision of the State for any breach of contract caused directly or indirectly by the failure of computer software or any device containing a computer processor to accurately or properly recognize, calculate, display, sort or otherwise process dates or times.
- E.11. Hold Harmless. The Contractor agrees to indemnify and hold harmless the State of Tennessee as well as its officers, agents, and employees from and against any and all claims, liabilities, losses, and causes of action which may arise, accrue, or result to any person, firm, corporation, or other entity which may be injured or damaged as a result of acts, omissions, or negligence on the part of the Contractor, its employees, or any person acting for or on its or their behalf relating to this Contract. The Contractor further agrees it shall be liable for the reasonable cost of attorneys for the State in the event such service is necessitated to enforce the terms of this Contract or otherwise enforce the obligations of the Contractor to the State.

In the event of any such suit or claim, the Contractor shall give the State immediate notice thereof and shall provide all assistance required by the State in the State's defense. The State shall give the Contractor written notice of any such claim or suit, and the Contractor shall have full right and obligation to conduct the Contractor's own defense thereof. Nothing contained herein shall be deemed to accord to the Contractor, through its attorney(s), the right to represent the State of Tennessee in any legal matter, such rights being governed by **Tennessee Code Annotated**, Section 8-6-106.

- E.12. Tennessee Consolidated Retirement System. The Contractor acknowledges and understands that, subject to statutory exceptions contained in *Tennessee Code Annotated*, Section 8-36-801, et. seq., the law governing the Tennessee Consolidated Retirement System, provides that if a retired member returns to State employment, the member's retirement allowance is suspended during the period of the employment. Accordingly and notwithstanding any provision of this Contract to the contrary, the Contractor agrees that if it is later determined that the true nature of the working relationship between the Contractor and the State under this Contract is that of "employee/employer" and not that of an independent contractor, the Contractor may be required to repay to the Tennessee Consolidated Retirement System the amount of retirement benefits the Contractor received from the Retirement System during the period of this Contract.
- E.13. <u>Debarment and Suspension</u>. The Contractor certifies, to the best of its knowledge and belief, that it and its principals:
  - a. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal or State department or agency;
  - b. have not within a three (3) year period preceding this Contract been convicted of, or had a civil judgment rendered against them from commission of fraud, or a criminal offence in connection with obtaining attempting to obtain, or performing a public (Federal, State, or Local) transaction or grant under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification, or destruction of records, making false statements, or receiving stolen property;
  - c. are not presently indicted for or otherwise criminally or civilly charged by a government entity (Federal, State, or Local) with commission of any of the offenses detailed in section b. of this certification; and
  - d. have not within a three (3) year period preceding this Contract had one or more public transactions (Federal, State, or Local) terminated for cause or default.

# IN WITNESS WHEREOF: [CONTRACTOR LEGAL ENTITY NAME]: [NAME AND TITLE] Date Department of Education: Lana C. Seivers, Commissioner Date APPROVED: DEPARTMENT OF FINANCE AND ADMINISTRATION: M. D. Goetz, Jr., Commissioner Date COMPTROLLER OF THE TREASURY: John G. Morgan, Comptroller of the Treasury Date

# Attachment A SCOPE OF SERVICES

- I. Policy Review The contractor will establish a strong partnership among the Governor's Office, The Tennessee General Assembly, the State Department of Education, State Board of Education, Professional Education Associations, Institutions of Higher Education (IHE), and Local Education Agencies (LEAs) to review state policies related to licensure. The contractor will:
  - **A.** do an analysis of existing Tennessee Code Annotated (T.C.A.) laws and State Board of Education (SBE) "Rules and Regulations" and policies relative to teacher licensing;
  - **B.** Identify changes necessary in State laws and policy to create a "mid-career" licensure program.
- II. Alternative License Development The contractor will develop procedures for screening and selecting non-traditional (e.g. mid-career) candidates, with the appropriate content background, to become Tennessee public school teachers. The contractor will develop an authentic and reliable performance assessment to identify the professional education deficiencies of each candidate. As a result of the performance assessment, the Contractor will establish steps to create an Individual Professional Education Plan (IPEP) leading to licensure. The contractor will develop a pre-service training program (IPEP) to prepare candidates prior to entering the classroom. The contractor will:
  - **A.** create a rigorous screening selection process to ensure each candidate has a Baccalaureate Degree (from an accredited institution of higher education), content knowledge, leadership skills and a positive disposition toward children, youth and teaching;
  - **B.** develop a performance assessment using the Tennessee Teacher Licensure Standards for Professional Education;
  - **C.** establish an IPEP process to address the candidate's deficiencies in a timely manner with a variety of options (e.g., seminars, summer institute training, field experiences, online classes, direct instruction); and
  - **D.** create a system to track teacher candidates from the licensure application process through the first five years of teaching.
- **III. Recruitment and Marketing** The contractor will create, develop, and implement a strategic, comprehensive, recruitment and marketing campaign to attract teacher candidates to high-need schools and high-need subject areas in Tennessee.
  - **A.** The marketing campaign will include:
    - a strategic marketing plan for the recruitment of qualified mid-career professionals, recent college graduates (college degree completed three or less years ago) who are interested in teaching but lack professional teacher preparation, and licensed teachers from other states:

- 2. a unique logo that is recognized and readily identified with the Tennessee initiative;
- 3. recruitment strategies to target specific licensure areas as identified by need (e.g. Special Education, English as a Second Language, Math, Science); and
- 4. recruitment strategies to target candidates for specific hard to staff areas (e.g. high poverty, urban, rural).
- **B.** The Contractor will implement the marketing campaign.
- IV. Retention and Support The contractor will identify existing resources and develop a comprehensive plan, including support programs and expanded professional development opportunities, to ensure a high rate of success and retention for alternative route teacher candidates. The Retention and Support Programs will:
  - **A.** include, but not be limited to, coaching on the job, independent study activities, meeting with colleagues and other candidates, and observing exemplary teachers' classrooms; and
  - **B.** identify state resources to develop an effective statewide mentoring program for all new teachers.
- V. Web-Based Application System The contractor will, deliver production ready system, implement, and establish a secure web-based job clearinghouse system to support and assist with marketing, recruitment, and placement of teachers. The contractor will assure that the system:
  - **A.** provides a geographic overview of the state with a focus on education and community characteristics of each of 136 school districts plus four state-operated schools, (e.g. a map with hotspot rollovers or pop-ups, color-coded districts characterized by user-selected characteristic rural, low-income, salary equity areas);
  - **B.** provides access to externally maintained information centers (databases) about individual school districts and their schools, including contact information, possibly including local application forms;
  - **C.** establishes and maintains a secure login system for school districts.
    - -automatic logoff after predetermined amount of time where there is no activity,
    - -user authentication will be by user-id and password, assigned by a designated security administrator.
    - -fully encrypt all data sent via internet using 128 bit secure socket layer per the current Tennessee Information Resources Architecture.
  - **D.** collects a form-based notice of teaching vacancies from authorized persons in local school districts, indicating positions, qualifications, timeframes, and special needs;
  - **E.** provides a mechanism for archiving and/or retiring posted vacancies either on a durable-life cycle or on a district-posted "filled" notification; notifies posting district when vacancies are purged;

- **F.** provides a searchable interface to locate teaching vacancies from the posted jobs using multiple search criteria including, but not limited to, location, grade span, content area, qualifications, and licensure requirement;
- **G.** displays found vacancies meeting specified criteria, in both list form and descriptive form. Descriptive form provides complete record data on each vacancy. Provides, at district option, a link to downloadable application form, district contact information, and/or district application process;
- **H.** ensures data ownership remains with the state;
- **I.** establishes rules for posting resumes, including a purge schedule, file format requirements, and virus scan. Allows resumes to be recalled by the author;
- J. allows teaching candidates to establish a user ID, specify instate (out of state) licensure status and license number; upload resumes in allowed file formats, and select from a series of identifying characteristics that will permit the resume to be cataloged by content area, licensure, and other TBA characteristics;
- K. redirects candidates, based on applicant self-description, to appropriate websites (externally maintained) that provide information on late-career teaching, Troops to Teachers, and other special teacher recruitment initiatives;
- L. provides, under password access to designated parties in Tennessee school districts, a searchable interface to locate teaching candidates from the posted resumes, following a series of search terms specified by the finder. Allows finder to download or print selected records and resumes;
- **M.** provides a searchable web-based manual that can be easily printed in simple text layout;
- **N.** is supported by an electronic and call-in help desk;
- **O.** projects a strong positive image of education in Tennessee;
- P. is aesthetically pleasing and intuitive to use;
- Q. is ADA compliant; and
- **R.** is capable of providing data pertaining to the number of new teachers hired as a result of this web-based application.
- **S.** The vendor will work within the normal day-to-day State of Tennessee work hours (8:00 a.m. to 4:30 p.m. Monday thru Friday).
- **T.** The user of the web-based system must be able to reset their password themselves and/or provide a means to retrieve a forgotten password using a methodology such as answering key questions that, with correct answers, would result in their password being emailed to them using an email address specified in their user profile.

- U. The system should enable the user to create, manage, edit their own profile to include name, demographic, address, email address, update resume, etc. Also it should enable them to manage userid and password without assistance from Help Desk
- V. The Web-based application system must be developed based upon the State of Tennessee's Information Resources Architecture. A copy of the State's Information Resources Architecture will be provided to the vendor upon request to the RFP Coordinator. The proposed system solution must work within these architectural standards.
- **W.** An architectural diagram of the proposed solution must be submitted at the completion of the design phase for approved by the State before proceeding to the development and implementation phases. All changes to the architectural diagram after the design phase approval must be approved by the State before they can be incorporated into the system.
- VI. The contractor will coordinate with the state department staff during all phases of design, development and implementation. The contractor will coordinate and build on existing available state resources when possible. The contractor is required to submit a clearly articulated timeframe for:
  - **A.** the design, development, and implementation of each component;
  - **B.** targeted dates for official approval by the state department of components completed;
  - C. quarterly reports that detail results of the teacher recruitment campaign;
  - **D.** specified areas of responsibility for contractor versus state department; and
- **VII. Transition** The Contractor will create and implement a plan for the state (including training) to sustain all components of the initiative after the end of the contract period.

### **ATTACHMENT 6.2**

### PROPOSAL TRANSMITTAL AND STATEMENT OF CERTIFICATIONS AND ASSURANCES

The Proposer must complete and sign this Technical Proposal Transmittal. It must be signed, in the space below, by an individual empowered to bind the proposing entity to the provisions of this RFP and any contract awarded pursuant to it. If said individual is not the Proposer's chief executive, this document shall attach evidence showing the individual's authority to bind the proposing entity.

PROPOSER LEGAL ENTITY NAME:		
PROPOSER FEDERAL EMPLOYER ID (or Social Security Number)	DENTIFICATION NUMBER:	

# The Proposer does hereby affirm and expressly declare confirmation, certification, and assurance of the following:

- 1) This proposal constitutes a commitment to provide all services as defined in the RFP Attachment 6.1, *Pro Forma* Contract Scope of Services for the total contract period and confirmation that the Proposer shall comply with all of the provisions in this RFP and shall accept all terms and conditions set out in the RFP Attachment 6.1, *Pro Forma* Contract.
- 2) The information detailed in the proposal submitted herewith in response to the subject RFP is accurate.
- 3) The proposal submitted herewith in response to the subject RFP shall remain valid for at least 120 days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract pursuant to the RFP.
- 4) The Proposers shall comply with:
  - a) the laws of the State of Tennessee;
  - b) Title VI of the federal Civil Rights Act of 1964;
  - c) Title IX of the federal Education Amendments Act of 1972;
  - d) the Equal Employment Opportunity Act and the regulations issued there under by the federal government;
  - e) the Americans with Disabilities Act of 1990 and the regulations issued there under by the federal government;
  - f) the condition that the submitted proposal was independently arrived at, without collusion, under penalty of perjury; and,
  - g) the condition that no amount shall be paid directly or indirectly to an employee or official of the State of Tennessee as wages, compensation, or gifts in exchange for acting as an officer, agent, employee, subcontractor, or consultant to the Proposer in connection with the Procurement under this RFP.
- 5) The Proposer shall comply with all of the provisions in the subject RFP and shall accept all terms and conditions set out in the RFP Attachment 6.1, *Pro Forma* Contract.

SIGNATURE & DATE:			

### **ATTACHMENT 6.3**

# PROPOSER NAME: TECHNICAL PROPOSAL & EVALUATION GUIDE — SECTION A

### **SECTION A — MANDATORY REQUIREMENTS**

The Proposer must address ALL Mandatory Requirements section items and provide, in sequence, the information and documentation as required (referenced with the associated item references). The RFP Coordinator will review all general mandatory requirements, including but not limited to the following:

- Proposal received on or before the Proposal Deadline.
- Technical Proposal copies and Cost Proposal packaged separately.
- Technical Proposal contains NO cost data.
- Proposer did NOT submit alternate proposals.
- Proposer did NOT submit multiple proposals in a different form.
- Technical Proposal does NOT contain any restrictions of the rights of the State or other qualification of the proposal.

The RFP Coordinator will also review the proposal to determine if the Mandatory Requirement Items (below) are met and mark each with pass or fail. For each requirement that is not met, the Proposal Evaluation Team must review the proposal and attach a written determination.

NOTICE: In addition to these requirements, the State will also evaluate compliance with ALL RFP requirements.

Proposal Page #			State Use ONLY
(to be completed by Proposer)		Mandatory Requirement Items	Pass/Fail
	A.1	Provide the Proposal Transmittal and Statement of Certifications and Assurances (detailed in RFP Attachment 6.2) completed and signed, in the space provided, by an individual empowered to bind the Proposer to the provisions of this RFP and any resulting contract.	
		Each Proposer <u>must</u> sign the Proposal Transmittal and Statement of Certifications and Assurances without exception or qualification.	
	A.2	Provide the following as documentation of financial responsibility and stability.	
		<ul> <li>a current written bank reference, in the form of a standard business letter, indicating that the proposer's business relationship with the financial institution is in positive standing</li> </ul>	
		<ul> <li>two current written, positive credit references, in the form of standard business letters, from vendors with which the proposer has done business or, documentation of a positive credit rating determined by a accredited credit bureau within the last 6 months</li> </ul>	
		<ul> <li>a copy of a valid certificate of insurance indicating liability insurance in an amount sufficient to cover any potential liability arising as a result of a contract pursuant to this RFP.</li> </ul>	

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Proposal Page #		State Use ONLY	
(to be completed by Proposer)		Mandatory Requirement Items	Pass/Fail
	A.3	Provide a statement of whether the Proposer or any individual who shall perform work under the contract has a possible conflict of interest (e.g., employment by the State of Tennessee) and, if so, the nature of that conflict.	
		Any questions of conflict of interest shall be solely within the discretion of the State, and the State reserves the right to cancel any award.	
	A.4	Provide a statement that the vendor has two years experience in delivering secure web-based solutions similar to the one being requested.	

# TECHNICAL PROPOSAL & EVALUATION GUIDE — SECTION B

### PROPOSER NAME:

### **SECTION B — QUALIFICATIONS & EXPERIENCE**

The Proposer must address ALL Qualifications and Experience section items and provide, in sequence, the information and documentation as required (referenced with the associated item references).

A Proposal Evaluation Team, made up of three or more State employees, will independently evaluate and score the proposal's "qualifications and experience" responses.

Proposal Page # (to be completed by Proposer)		Qualifications & Experience Items
	B.1	Describe the Proposer's form of business ( <i>i.e.</i> , individual, sole proprietor, corporation, non-profit corporation, partnership, limited liability company) and detail the name, mailing address, and telephone number of the person the State should contact regarding the proposal.
	B.2	Provide a statement of whether there have been any mergers, acquisitions, or sales of the Proposer company within the last ten years, and if so, an explanation providing relevant details.
	B.3	Provide a statement of whether the Proposer or any of the Proposer's employees, agents, independent contractors, or subcontractors have been convicted of, pled guilty to, or pled <i>nolo contendere</i> to any felony, and if so, an explanation providing relevant details.
	B.4	Provide a statement of whether there is any pending litigation against the Proposer; and if such litigation exists, an attached opinion of counsel as to whether the pending litigation will impair the Proposer's performance in a contract under this RFP.
	B.5	Provide a statement of whether, in the last ten years, the Proposer has filed (or had filed against it) any bankruptcy or insolvency proceeding, whether voluntary or involuntary, or undergone the appointment of a receiver, trustee, or assignee for the benefit of creditors, and if so, an explanation providing relevant details.
	B.6	Provide a statement of whether there are any pending Securities Exchange Commission investigations involving the Proposer, and if such are pending or in progress, an explanation providing relevant details and an attached opinion of counsel as to whether the pending investigation(s) will impair the Proposer's performance in a contract under this RFP.
	B.7	Provide a brief, descriptive statement indicating the Proposer's credentials to deliver the services sought under this RFP.
	B.8	Briefly describe how long the Proposer has been performing the services required by this RFP. Include the number of years of experience in the recruitment and retention of non-traditional teaching candidates for public schools. Provide empirical data that demonstrates a proven track record in the recruitment and retention of non-traditional teaching candidates for public schools. Include the number of years in business. Include evidence that the vendor has at least two years experience in delivering secure web-based solutions similar to the one being requested.

Proposal Page # (to be completed by Proposer)	Qualifications & Experience Items			
	B.9	Describe the Proposer organization's number of employees, client base, and location of offices.		
	B.10	Provide a narrative description of the proposed project team, its members, and organizational structure.		
	B.11	Provide a personnel roster and resumes of key people who shall be assigned by the Proposer to perform duties or services under the contract (include estimated number of hours to be worked on the contract for each person, and the resumes shall detail each individual's title, education, current position with the Proposer, and employment history) as well as an organizational chart highlighting the key people who shall be assigned to accomplish the work required by this RFP and illustrating the lines of authority and designate the individual responsible for the completion of each service component and deliverable of the RFP.		
	B.12	Provide a statement of whether the Proposer intends to use subcontractors, and if so, the names and mailing addresses of the committed subcontractors and a description of the scope and portions of the work the subcontractors will perform.		
	B.13	Provide documentation of Proposer commitment to diversity as represented by its business strategy, business relationships, and workforce — this documentation should detail:		
		<ul> <li>a description of the Proposer's existing programs and procedures designed to encourage and foster commerce with business enterprises owned by minorities, women, persons with a disability and small business enterprises</li> </ul>		
		<ul> <li>a listing of the Proposer's current contracts with business enterprises owned by minorities, women, persons with a disability and small business enterprises, including the following information</li> </ul>		
		<ul> <li>contract description and total value</li> </ul>		
		<ul> <li>contractor name and ownership characteristics (i.e., ethnicity, sex, disability)</li> </ul>		
		<ul> <li>contractor contact and telephone number</li> </ul>		
		<ul> <li>an estimate of the level of participation by business enterprises owned by minorities, women, persons with a disability and small business enterprises in a contract awarded to the Proposer pursuant to this RFP, including the following information:</li> </ul>		
		<ul> <li>participation estimate (expressed as a percent of the total contract value that will be dedicated to business with subcontractors and supply contractors having such ownership characteristics)</li> </ul>		
		<ul> <li>descriptions of anticipated contracts</li> </ul>		
		<ul> <li>names and ownership characteristics (i.e., ethnicity, sex, disability)</li> <li>of anticipated subcontractors and supply contractors anticipated</li> </ul>		
		<ul> <li>the percent of the Proposer's total current employees by ethnicity, sex, and disability</li> </ul>		
		Proposers that demonstrate a commitment to diversity will advance State efforts to expand opportunity to do business with the State as contractors and sub-contractors. Proposal evaluations will recognize the positive qualifications and experience of a Proposer that does business with enterprises owned by minorities, women, persons with a disability and small		

Proposal Page # (to be completed by Proposer)	Qualifications & Experience Items
	business enterprises and that offers a diverse workforce to meet service needs.
	B.14 Provide customer references for similar projects representing both three of the larger accounts currently serviced by the vendor and three completed projects as well as a list, if any, of all current contracts with the State of Tennessee and all those completed within the previous five year period.
	Each reference must include:
	<ul> <li>the company name and business address;</li> </ul>
	<ul> <li>the name, title, and telephone number of the company contact knowledgeable about the project work; and</li> </ul>
	<ul> <li>a brief description of the service provided and the period of service.</li> </ul>
	The list of contracts with the State of Tennessee must include:
	the contract number;
	the contract term; and
	the procuring state agency for each reference.
	Each evaluator will generally consider the results of reference inquiries by the State regarding <u>all</u> references provided (both state and non-state). Current or prior contracts with the State are not a prerequisite and are not required for the maximum evaluation score possible, and the existence of such contracts with the State will not automatically result in the addition or deduction of evaluation points.
	(Maximum Section B Score = 40 points)
	SCORE (for <u>all</u> Section B items above, B.1 through B.14):

	TECHNICAL PROPOSAL & EVALUATION GUIDE — SECTION C						
PROPOSER NAME:							
SECTION C — TEC	HNICAL APPR	OACH					
documentation as re- of three or more State	quired (reference e employees, wil	ed with the associated Il independently evalua	n items and provide, in seque item references). A Proposal te and score the proposal's re ale for scoring each item:	<b>Evaluation Tea</b>	m, made up		
0 = little value	1 = poor	2 = fair 3 =	satisfactory 4 = good	5 = e	excellent		
			signed weight with the produce as detailed at the end of this		m's raw		
Proposal Page # (to be completed							
by Proposer)					Raw Score		
		C.1 Provide a narrative that illustrates the Proposer's understanding of the State's requirements and project schedule.					
	C.2 Provide a narrative that illustrates how the Proposer will complete the scope of services, accomplish required objectives, and meet the State's project schedule.						
	C.3 Provide a narrative and a time line that illustrates how the Proposer will manage the project, ensure completion of the scope of services, and accomplish required objectives within the State's project schedule.						
	Total Raw Score: (sum of Raw Scores above)						
Total Raw Score X 30 = SCORE:							

(maximum section score)

15

	ATTACHMENT 6.4				
	COST PROPOSAL & SCORING GUIDE				
NOTICE TO PROPOSER: This Cost Proposal MUST be completed EXACTLY as required.					
PROPOSER NAME:					
SIGNATURE & DATE:					
NOTE: The signatory must be an individual or a company officer legally empowered to contractually bind the Proposer.					
COST PROPOSAL SCHEDULE					
services as defined in the RFP Attachr the submitted technical proposal associations.	he State will consider the proposed cost, detailed below, to indicate the proposed price for providing the entire scope of service including all ervices as defined in the RFP Attachment 6.1, Pro Forma Contract Scope of Services for the total contract period. The proposed cost and he submitted technical proposal associated with this cost must remain valid for at least 120 days subsequent to the date of the Cost Proposal pening and thereafter in accordance with any resulting contract between the Proposer and the State. All monetary amounts are United tates currency.				

Service Unit/Milestone Cost Item Description	Proposed Cost per Milestone
State of Tennessee Teacher Licensing Policy Review:	
Analysis and Recommendations	\$
Development of Alternative Licensure for Teachers in Tennessee:	
Process for Screening and Selection	\$
Performance Assessment	\$
Process for Individual Professional Education Plan (IPEP)	\$
Tracking System for Teacher Candidates	\$
Recruitment and Marketing for Candidates:	
Design of Marketing Campaign	\$
Implementation of Marketing Campaign	\$
Plan for Retention and Support for Alternative Route Teacher Candidates	\$
Web-Based State-Wide Access Application System:	
Deliver production ready system	\$
Implementation	\$
Transition Plan:	
Creation	\$
Implementation	\$

The RFP Coordinator will use the evaluation cost amount derived from the proposed cost amounts above and the following formula to calculate the COST PROPOSAL SCORE. Calculations will result in numbers rounded to two decimal places.			•	
Evaluation Cost Amount: (sum of all cost amounts above)				
Lowest Evaluation Cost Amount from <u>all</u> Proposals	X 30	20005		
Evaluation Cost Amount being evaluated	(maximum section score)	= SCORE:		

### **ATTACHMENT 6.5**

### PROPOSAL SCORE SUMMARY MATRIX

RFP Coordinator Date							
QUALIFICATIONS & EXPERIENCE Maximum Points: 40	PROPOSER NAME		PROPOS	PROPOSER NAME		PROPOSER NAME	
EVALUATOR NAME							
EVALUATOR NAME							
EVALUATOR NAME							
EVALUATOR NAME							
REPEAT AS NECESSARY							
	AVERAGE SCORE:		AVERAGE SCORE:		AVERAGE SCORE:		
TECHNICAL APPROACH Maximum Points: 30							
EVALUATOR NAME							
EVALUATOR NAME							
EVALUATOR NAME							
EVALUATOR NAME							
REPEAT AS NECESSARY							
	AVERAGE SCORE:		AVERAGE SCORE:		AVERAGE SCORE:		
COST PROPOSAL Maximum Points: 30	SCORE:		SCORE:		SCORE:		
PROPOSAL SCORE Maximum Points: 100	TOTAL SCORE:		TOTAL SCORE:		TOTAL SCORE:		